

Terms & Conditions

HIRER'S RESPONSIBILITY

The hirer shall be responsible for any claims or demands which may be made by any person against the owner whether for damage to property, personal injury or for any cause what so ever and in any way arising out of the use of the equipment by the Hirer or any defect in the equipment or its being onsite.

DAMAGE TO UNDERGROUND UTILITIES AND FACILITIES

Whilst our site erection specialists take every precaution and apply common sense in their erection job, we cannot accept responsibility where underground installation such as electricity, water, sewerage, pool and gas pipes may be damaged or ruptured. The onus for pointing out such obstacles remains with hirer because after all, the hirer knows the site, we don't.

RETURN OF GOODS

In the event that the products are returned in a dirty state then a cleaning fee may be charged to the client.

CARE AND PROTECTION OF PROPERTY

Clients are reminded that on receiving equipment for hire, that the responsibility for the care and safety of these items is the responsibility of the client. Where a theft occurs while items are under the care and control of the hirer, then the obligation for replacement is the hirer's.

CESSATION OF HIRE

Where goods are not returned in part or full, the replacement charge will be made to the client. Even where replacement charge is made, the weekly hire will continue to be made until such time as the replacement costs are paid to the company.

TRANSACTION TERMS

Except where authorised by the Company Finance Department, all transactions will be subject to a 20% deposit and paid in advance on a "C.O.D." basis.

CANCELLATION

In the event a booking is cancelled by the Event Organiser/Requester, the following cancellation fees will apply;

- a) Cancellation up to 40 days prior to the delivery date will result in a cancellation fee of 20% of the booking value
- b) Cancellation between 20-39 days prior to the delivery date will result in a cancellation fee of 50% of the booking value
- c) Cancellation between 8-19 days prior to the delivery date will result in a cancellation fee of 75% of the booking value
- d) Cancellation of any booking 7 days or less prior to the delivery date will result in 100% cancellation fee incurred

DAMAGE TO EQUIPMENT

The hirer shall be responsible for any loss or damage to the equipment (including cartons, boxes and packaging), whatsoever, except damage which is caused by reasonable wear and tear, it is agreed that on completion of the hire the whole of any part of the cost of replacement or repair to the equipment may be charged in addition to the hiring fee. Security remains the hirer's responsibility until picked up by the owner.

PAYMENT TERMS

All confirmed bookings require a 20% deposit to be paid in order for stock to be held which becomes non-refundable 40 days prior to the delivery date. A further 30% payment is required to be paid no later than 30 days prior to your delivery date. Full payment is required to be paid a minimum of 7 days prior to delivery unless you have an approved commercial credit account.